



W
WALIBI
BELGIUM



EASY PASS
GUIDE FOR PEOPLE
WITH SPECIAL NEEDS

WELCOME TO WALIBI BELGIUM!

The purpose of this guide is to make your visit to our park as pleasant as possible. It's a personal guide for all EASY PASS holders.

The EASY PASS is granted to people with special needs.

This guide is an essential source of information to enable you and your accompanying persons to enjoy the park in the best possible conditions.

We wish you a pleasant visit!

The Walibi Belgium Team

EASY PASS

1.1 This guide allows you to use the easy access to the attractions with **up to three accompanying persons**.

It facilitates your access to the rides via the appropriate access paths. However, **this is not a priority access to the attractions**. You may have to wait several cycles before boarding. There's no free choice of seat in the rides. In crowded conditions, the waiting time via the facilitated access may increase. You will then be asked to attend the ride at a later time.

1.2 In order to obtain an **EASY PASS**, at least one of the persons present must be an adult: either the person with special needs or his/her accompanying person.

You will receive it by presenting your **identity card** and:

- Your complete and validated disabled **parking card**

OR

- Your EDC card (**European Disability Card**)

OR

-  • **Your Belgian documents from the following official authorities, attesting to a permanent disability:**

- Agence pour une Vie de Qualité (AViQ)
- French-speaking public service in Brussels (Dienst Phare/Iris Care)
- Federal public service for social security (FPS)

-  • **Your French documents from the following official authorities, attesting to a permanent disability:**

- Mobility Inclusion card with several possible indications:
 - Parking
 - Disability
 - Blindness
 - Priority...
- Disability card
- Priority card

- European Parking Card
- Notification from the Maison Départementale des Personnes Handicapées (except RQTH - recognition of the capacity of disabled worker)

-  • **Your Swiss documents from the following official authorities, attesting to a permanent disability:**

- Certificate of Insurance AVS-AI
- European parking card

-  • **Your Luxembourg documents from the following official authorities, attesting to a permanent disability:**

- Disability card
- European parking card

1.3 You undertake to comply with the park's internal rules and regulations. **In the event of forgery and use of forged documents when presenting these documents, the competent authorities will be notified.**

The **EASY PASS** cannot be transferred and is only valid on the date specified on the card. The **EASY PASS** will be withdrawn in the event of the beneficiary's noncompliance with the rules (without entitlement to a refund of the tickets or to a commercial gesture).

1.4 When the **EASY PASS** is issued, the person with special needs will receive a personal wristband. It's important to wear this wristband during your visit so that it can be presented at each attraction.

1.5 We ask that the accompanying person and the holder of the wristband (person with special needs) always enter the attraction together and next to each other so that facilitated access can be allowed. Adapted seats will be allocated to you.

1.6 After the person with special needs has been on the attraction, the operator will indicate on the **EASY PASS** the time at which the group can present themselves for a second ride. The operator will only authorize access at the times indicated, so it's important to respect them.

1.7 The minimum interval between two rides on an attraction corresponds to the waiting time in the classic queue at the time of the ride on the previous attraction.

When the classic queue of the attraction **is closed, the EASY PASS access will also be closed.**

Please note that only **physical documents** or **documents in PDF format** will be accepted



ACCOMPANYING PERSONS

- 2.1 As a reminder, **a maximum of three accompanying persons** are allowed. At least one of the persons present must be an adult in order to enter the attraction: either the person with special needs or his/her accompanying person. In addition, you are requested to be accompanied by persons capable of assisting you while getting on and off the attraction and in case of evacuation.
- 2.2 Our staff aren't authorised or trained to provide physical assistance to visitors with special needs. The accompanying person is therefore responsible for providing physical assistance to the person with special needs.
- 2.3 Accompanying persons will only be granted access if the EASY PASS holder is also getting on the attraction. If not, they will have to access the ride via the classic queue line.

P PARKING

- 3.1 Parking spaces reserved for people with special needs are located near the park entrance. We invite you to show your disabled parking card to the parking attendant on arrival and to follow his instructions.
- 3.2 Parking is **charged**. You should therefore purchase a parking ticket.



DOGS

4. Guide/assistance dogs are allowed in the park. However, for safety reasons, they aren't allowed on the attractions.



TOILETS

5. All of our toilets are adapted to accommodate people with special needs.



FIRST AID

6. A team of first-aid attendants is at your disposal throughout the day at the first-aid post at the back of the Dalton Terror (please consult the park map for more information).



SAFETY ON THE ATTRACTIONS

- 7.1 The management of Walibi Belgium invites visitors to take note of the safety instructions posted at the entrance to each attraction.
- 7.2 For Walibi Belgium, safety is an absolute priority. Therefore, in the event of an evacuation, it may be necessary to be self-sufficient. All visitors must be able to sit down safely and hold on. During the ride, it's forbidden to stand up, swing, stick out one's arms or legs or disturb the normal operation of the attractions. If you feel that you or the person you are accompanying cannot comply with these rules, please don't enter the attraction.
- 7.3 Each attraction in the park is specific and involves particular access conditions. In all cases, wheelchair users must be able to leave their wheelchairs to enter the attraction (except for Cinema 4D). Please ensure that you are accompanied by someone who can assist you.
- 7.4 Accessibility requirements relating to height and morphology comply with the safety regulations established by ride manufacturers or external control authorities.
- 7.5 Operators have the right to refuse access to an attraction if they consider that safety conditions aren't met.
- 7.6 **Hearing impaired persons:**
For safety reasons, persons with hearing impairments cannot access the Radja River, Flash-Back & Melody Road without a hearing attendant.
- 7.7 **Visually impaired persons:**
For safety reasons, visually impaired persons aren't allowed to access the Radja River and the Flash-Back. These conditions are strictly enforced in accordance with safety regulations.
- 7.8 Operators are only allowed to embark one person with special needs per ride cycle, so waiting times may be long during busy periods. It's possible that your ride schedule will not be respected.









HALLOWEEN

- 8.1 The management of Walibi Belgium invites visitors to take note of the safety instructions posted at the entrance to each scary zone and each show.
- 8.2 For safety reasons, the haunted houses aren't accessible to people with special needs.

In general, it's specified that the park's attractions aren't recommended for anyone in poor health or with medical problems that could be aggravated by the sensations they provide. Please don't hesitate to make any comments or suggestions to the information desk.









ATTRACTIONS	Access point	Wheelchair boarding	Ability to sit upright required	Transfer required	Blind and partially sighted	Hearing impaired persons (without hearing attendant)	Sensitivity to stroboscopic effects
							
2 Le Grand Carrousel	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
3 Melody Road	EXIT	Not allowed	Allowed	Allowed	Allowed	Not allowed	Allowed
4 Wave Swinger	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Not allowed
6 Cinema 4D	EASY PASS ACCESS	Allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
14 Silverton	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
17 Calamity Mine	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
20 Tiki-Trail	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Allowed	Allowed
21 Octopus	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
25 Challenge of Tutankhamon	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Not allowed
26 Tiki-Waka	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
27 Tous en boîte	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
29 Flash-Back	EXIT	Not allowed	Allowed	Allowed	Not allowed	Not allowed	Not allowed
36 Mecalodon	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
39 Le Palais du Génie	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Not allowed
40 Radja River	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Not allowed	Not allowed	Allowed
41 Le Tapis Volant	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
42 PopCorn Revenge	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Not allowed
1 Tiki-Théâtre	EASY PASS ACCESS	Allowed	Not allowed	Not allowed	Not allowed	Allowed	Not allowed

■ Not allowed ■ Allowed

SPECiFICS

- Flash-Back, Radja River & Mecalodon require **the ability to walk without assistance**.
- The **use of double seats** in Wave Swinger is mandatory.
- As a reminder, each attraction in the park is specific and involves particular access conditions. In all cases, wheelchair users must be able to leave their wheelchair to access the attraction (except for Cinema 4D).



ATTRACTIONS	Access point	Wheelchair boarding	Ability to sit upright required	Transfer required	Blind and partially sighted	Hearing impaired persons (without hearing attendant)	Sensitivity to stroboscopic effects
							
9 Kids Airlines	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
10 Little Swing	EASY PASS ACCESS	Allowed	Allowed	Allowed	Allowed	Allowed	Allowed
11 Guitar Riff	EXIT	Allowed	Allowed	Allowed	Allowed	Allowed	Allowed
12 Spinning Taxi	EASY PASS ACCESS	Allowed	Allowed	Allowed	Allowed	Allowed	Allowed
13 Tchou-Tchou Express	EXIT	Allowed	Allowed	Allowed	Allowed	Allowed	Allowed
19 Poneys	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
22 Kondaala	EXIT	Allowed	Allowed	Allowed	Allowed	Allowed	Allowed
28 Stormy	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
31 4x4 Adventure	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
32 Tree House	-	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
33 Graffiti Shuttle	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
34 Bubble Swirl	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
35 Fun Recorder	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
37 Mini Tour	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed
38 Fun Pilot	EXIT	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed

■ Not allowed ■ Allowed

SPECiFICS

- Kids Airlines, Little Swing, Spinning Taxi, Poneys, 4x4 Adventure, Bubble Swirl, Fun Recorder & Mini Tour aren't accessible for an adult accompanied by a child taller than 1m40 and vice versa. It's not possible for two people taller than 1m40 to ride on these attractions.
- Tree House requires **the ability to walk without assistance**.
- As a reminder, each attraction in the park is specific and involves particular access conditions. In all cases, wheelchair users must be able to leave their wheelchair to access the attraction.



ATTRactions	Access point	Wheelchair boarding	Ability to sit upright required	Transfer required	Blind and partially sighted	Hearing impaired persons (without hearing attendant)	Sensitivity to stroboscopic effects
1 Vampire	EXIT	Not allowed	Not allowed	Allowed	Allowed	Allowed	Allowed
5 Loup-Garou	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
7 Spinning Vibe	EXIT	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
8 Pulsar	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
15 Buzzsaw	EXIT	Not allowed	Not allowed	Allowed	Allowed	Allowed	Allowed
16 Dalton Terror	EASY PASS ACCESS	Not allowed	Not allowed	Allowed	Allowed	Allowed	Allowed
23 Kondaa	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Allowed
30 Turbine	EASY PASS ACCESS	Not allowed	Allowed	Allowed	Allowed	Allowed	Not allowed
43 Cobra	EXIT	Not allowed	Not allowed	Allowed	Allowed	Allowed	Allowed

■ Not allowed
 ■ Allowed

SPECiFICS

- Kondaa requires **the ability to walk with adequate assistance**. The use of a lift is mandatory to access this attraction.
- As a reminder, each attraction in the park is specific and involves particular access conditions. In all cases, wheelchair users must be able to leave their wheelchair to access the attraction.



IN SHORT, THE EASY PASS...



Is an easy and adapted access.
It isn't a priority access or fast pass.



Is your detailed guide listing the specific features of each attraction as well as the specific access requirements to insure your safety.



Implies that you have read the terms and conditions of use and comply with them



Is only valid if the person with special needs boards the attraction with, at least, his/her main accompanying person mentioned on the Easy Pass, and a maximum of 3 accompanying persons **(a total group of 4 people)**.



Indicates the time at which the person with special needs will be invited to access the attraction. The minimum interval between two rides is the waiting time in the classic queue line at the time of the previous ride.



WEARING THE WRISTBAND IS MANDATORY

Please note that no second copy of this document or your wristband will be provided **in the case of loss**.